Schedule a Visit + Membership Promotions!

Two Major Features

On Wednesday, July 8th we will add two new features to Daxko Operations: **Schedule a Visit** and **Membership Promotions**.

Schedule a Visit - Beta Access

As so many associations are reopening, they need for the first time a way to limit capacity within the facility as well as within areas of the facility, a reservation system for facility visits has been a growing need. Our team has developed a solution to assist associations by providing a member experience that allows a family to schedule visits in less than two minutes. This feature is in active development and we are offering Beta Access to all associations until Q4 of 2020. This means that associations will be able to try out this feature and offer feedback without first adding on Daxko Operations Scheduling functionality.

This release includes the following benefits and more:

- Mobile-friendly member experience
- Email confirmations
- Rescheduling and Cancellation options
- Staff scheduling for member visits
- Ability to manage area hours
- Capacity monitoring
- Auto Check-in and Check-out

Access all of the details in the Schedule a Visit <u>User Guide</u>. Also, watch last week's Schedule a Visit <u>Webinar</u> for more information on Beta Access and to see a full demo.

Membership Promotions

We know that many associations have a focus on increasing memberships every year, but that goal is more urgent than ever in this second half of 2020. We want to remove the manual work required to set up and manage promotions that

reduce monetary barriers for those joining your association. The great news is that setting up and managing promotions in Daxko Operations will follow the existing discount group setup, making training and getting started very easy for users.

This release includes the ability to:

- Create automatically applied promotions
- Set up promotions requiring a Code online
- Apply promotions quickly in-house
- Set promotions for a future date range

Access all of the details in the Membership Promotions <u>User Guide</u>.

Additional Enhancements

We have also included a few enhancements to existing features in Daxko Operations in this release:

- Online Branch Capacity We have added a dashboard view for each specific branch in Manage branches. There is an option that includes a header and one that does not to accommodate your website preferences.
- Mass Convert Membership Payments to Donations We have added reporting for conversions so that users may see which conversions were successful and those that did not complete.
- Membership Agreements required for Facility Usage Any agreements set as required for facility usage will be honored and the alert removed for memberships signing the agreement in the program process.

Need to know more? Contact support@daxko.com.