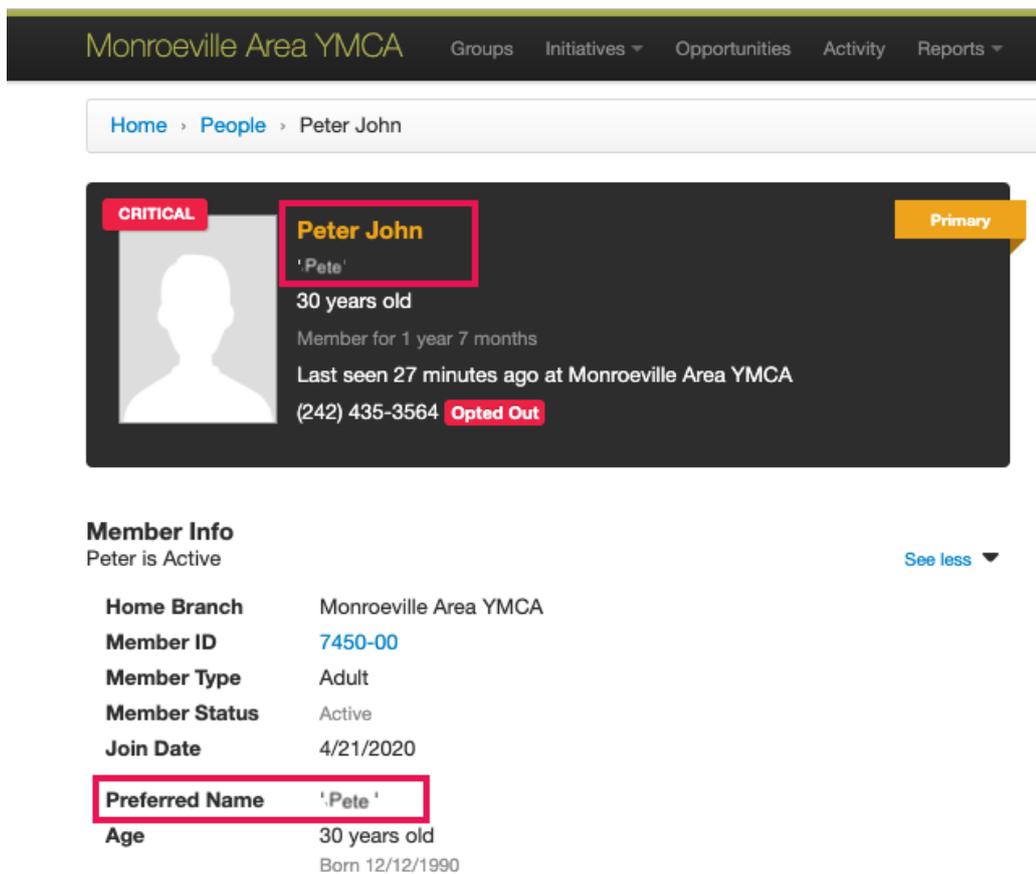


Preferred Name in Daxko Engage

With this Daxko Engage release, we have added **Preferred Name** to the details displayed for members, making it easier for your team to address your members (in person and via email) by their preferred name.

For more information about Preferred Name in Daxko Operations, check out the [release blog here](#).



The screenshot shows the Daxko Engage interface for the Monroeville Area YMCA. The breadcrumb trail is Home > People > Peter John. The member profile card displays a silhouette, a 'CRITICAL' tag, the name 'Peter John', a 'Primary' tag, and the preferred name ''Pete'' (highlighted in red). Other details include '30 years old', 'Member for 1 year 7 months', 'Last seen 27 minutes ago at Monroeville Area YMCA', and a phone number '(242) 435-3564' with an 'Opted Out' tag.

Member Info
Peter is Active See less ▼

Home Branch	Monroeville Area YMCA
Member ID	7450-00
Member Type	Adult
Member Status	Active
Join Date	4/21/2020
Preferred Name	'Pete'
Age	30 years old Born 12/12/1990

If Preferred Name is defined for a member, it will be displayed in Daxko Engage as seen above on the member profile. Here's where else Preferred Name will be used:

- **Home screen:** member tiles will display preferred name if that is present for a member
- **Activity:** users viewing tasks about members will see preferred name
- **Search:** the main member search now includes preferred name, and results will display that if it's present
- **Email Merge Tags:** "Preferred Name" is now an option within merge tags for email; if a preferred name is not available for a member, first

name will be used instead

This feature will be available on **Wednesday, December 1**. Please contact support@daxko.com if you have any questions.