Daxko Operations: Updated Online Account Available For Members + New Resource Center Tool

This week, we're thrilled to introduce an updated and more intuitive **online account for your members**, featuring a new dashboard and streamlined access to the most commonly used features. As announced in [past release communications](#) and [reminders](#), this new online experience has been available in Training sites since June 20, and we've received great feedback so far. Read below for more details!

Plus, we're rolling out a new tool for Daxko Operations users to make it easier to stay in the know about product updates and to access relevant resources on the Daxko Help Center. Read below about the new **Resource Center**.

Updated Online Account For Members – Now in Live Sites!

One of the first experiences members have with your organization is their online member account, and we want that experience to be an excellent one! Plus, over the past year, we have released new online experiences like the **[GroupEx PRO integration](#)** and **[Online Area Rentals](#)** , and we'll continue adding more self-service features in the future. In support of an all-around better experience, we are excited to release a new My Account to your members!

The new online member account includes the following enhancements:

- A **new dashboard** for members for all the most common actions for managing their account
- Updated and streamlined **navigation**
- **Mobile-friendly** design — did you know that nearly 60% of members regularly access their online account on a mobile device?

Be sure to review the [user guide here](#).

New Resource Center!

We know sometimes it's tough keeping up with the latest updates and enhancements made to Daxko Operations, and we know not all users regularly review this release blog. That's why we're excited to announce a new **Resource Center** tool available to all users in Daxko Operations. In the Resource Center users can find product updates & announcements as well as quick access to the Daxko Help Center for new and seasoned users of the system.
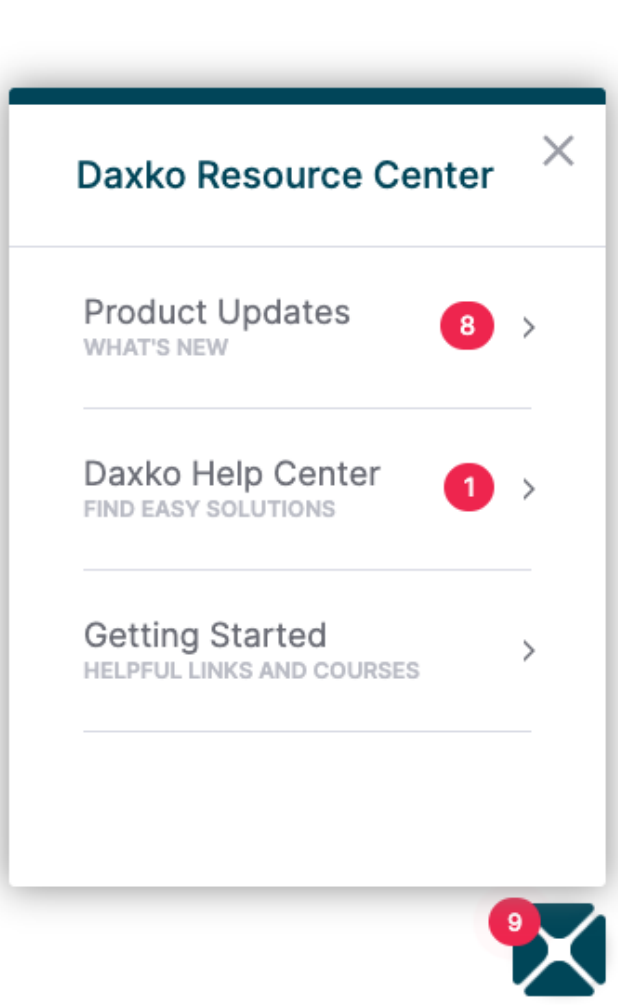
The Resource Center can be found at the bottom righthand corner of the **Member Search** page in Daxko Operations. The Resource center will include two main sections, plus a third that displays for new users:

- **Product Updates:** this section includes announcements about recent updates and releases to Daxko Operations. A numbered badge will indicate new, unread announcements.
- **Daxko Help Center:** this section includes quick links to Daxko Help Center knowledge articles, training videos, and other resources.
- **Getting Started:** this section will **display only to new users during their first 60 days of logging into Daxko Operations** and will include handy links to Daxko Essentials Training, an Intro to Customer Service, and tips on accessing the Daxko Operations Training site.

Questions or feedback? Contact support@daxko.com.