

Daxko Operations Release: Membership Change Tracking + New Daxko Help Center Experience

This Daxko Operations release includes an exciting new Membership Change Tracking tool that will help associations address memberships that have changed and need additional actions to be taken. Plus, be sure to check out the new Daxko Help Center experience available to users this week!

Membership Change Tracking Report

Does your association have a policy for a membership that terminates stating that their program registrations will be recalculated at the non-member rate? Have you struggled to find which custom report would show you those terminations and if there are future registrations that need to be addressed? You have likely told us about this process before and our team has found a way to better surface membership type changes for your team to enforce your policies. With this release, we are introducing our new Membership Change Tracking tool!

Read the full user guide [here](#).

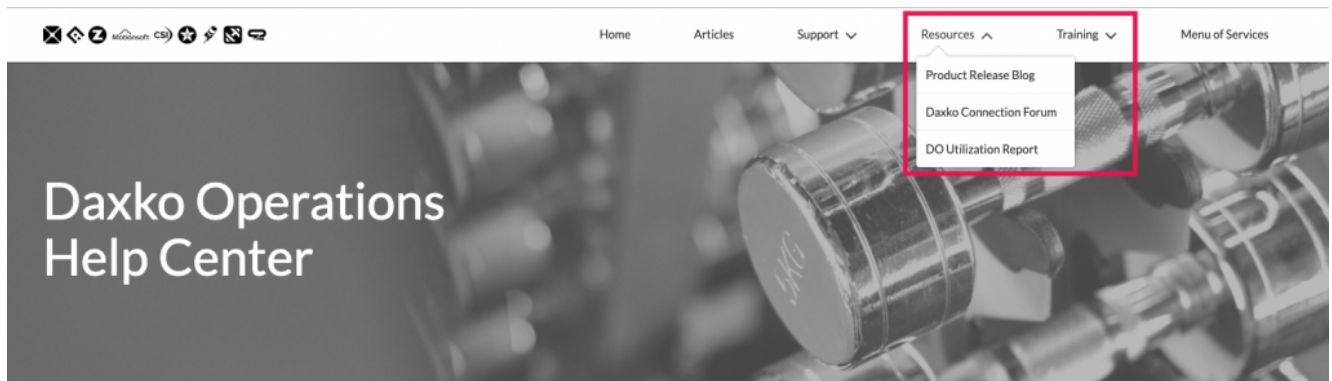
This tool will be available to all associations on **Wednesday, March 30**. Please contact support@daxko.com if you have any questions.

New Daxko Help Center Experience

Beginning this week, Daxko's Customer Experience team will be unveiling a brand new help center experience! This is where users will go to access knowledge articles, training modules, webinar recordings, and more about Daxko products. Users will access the new help center in the same way as before: in the Daxko Operations system menu by selecting **Daxko Help Center**.

The **Product Release Blog**, the **Daxko Connection Forum**, and the **Daxko**

Operations Utilization Report will be accessible under the **Resources** tab in the new help center.



WELCOME TO THE HELP CENTER

A place where you can easily find solutions and ask questions.