

Daxko Operations Release: Age Range Eligibility for Child Care + More

This week's Daxko Operations release includes a handful of enhancements that have come directly from recent user feedback. Be sure to check out the full details below!

- **Payment Receipt Return Reason**
 - **Age Range Eligibility for Child Care & Camp Programs**
 - **Export Updates for Program Package Roster**
-

Payment Receipt Return Reason

Following [the last release](#), where we updated the design and layout of the **Payment Receipt** page, we heard that the removal of the **Return Reason** had a negative impact on users who were assisting members with returned payments. In streamlining the design of the Payment Receipt page, it was not our intent to hide valuable information like this, so we have added it along with other details back to that page.

staging

Star Wars Galaxy

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[Membership](#) »
 [Membership Information](#) »
 [Transactions](#) »
 Payment Receipt

Caleb Tucker at [\(31\) Ahch-To](#)

Payment Receipt

Print

Email

Williams, Nate

300161779

Payment was returned

Payment id	67143247	Payment date	Jul 06, 2020 08:52 AM	Registered by	Nate	Tax id	555555555
Return date	7/18/2022	Status	Claimed	Return amount	\$135.65	Return fee	\$0.00
Return reason	Declined						

Description	Price	Paid/Adj	Payment	Balance
Join Fee	\$50.00	\$0.00	\$50.00	\$0.00
Join Fee - Cancel	\$0.00	\$0.00	\$50.00	(\$50.00)
Prorated Dues (Feb 12 thru Feb 27) - Cancel	\$0.00	\$0.00	\$27.59	(\$27.59)
Prorated Dues (Mar 23 thru Mar 27) - Cancel	\$0.00	\$0.00	\$8.06	(\$8.06)
Total	\$50.00	\$0.00	\$135.65	(\$85.65)
			test: VISA (ending in 1111)	\$135.65
			Total Payment	\$135.65

Age Range Eligibility for Child Care & Camp Programs

Users setting up child care and camp programs already have a lot on their plate, so efficiency is important. We have heard from users that for some child care offerings, it would be helpful to set an **age range** for registration eligibility, in addition to the current “born between” date range. With this release, staff users can now set the age range eligibility for the child care and camp programs. Read the [user guide for more details](#).

YMCA of South Hampton Roads

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Deposit

Deposits are due at registration. The amount specified below will be applied to each instance selected during registration.

Amount

Leave amount blank if no deposit is required.

\$

Tax statements

Registration, deposits, and program rates will be counted in member tax statements

☒ Enabled
☐ Disabled

Eligibility rules

Eligibility by age

☐ No age restriction
☐ Born between and ☒ Age From

5

 to

15

Eligibility by gender

☒ Everyone
☐ Girls only
☐ Boys only

Attendance

Automated Attendance Adjustment

☐ Enabled

Export Updates for Program Package Roster

In this minor update, we've made it easier for associations offering [recurring program packages](#) to track which program packages were sold in a recurring way or individually. To view these details, select a program package from Manage Programs > Create Roster > Export. In the export, users will see a new column for "Recurring", where programs will either be "Yes" or "No". The new column will be included in both the "Roster" and "Redemption" tabs in the export.

	A	B	C	D	E	F	G	H	I	J	K	L
1	Instructor	All										
2	Status	All										
3	Purchased	06/29/2021 to 06/29/2022										
4												
5	Program	Session	Location	Name	Default Instructor	Purchased	Sessions	Duration	Recurring	Group Type	Group Capacity	Expiration
6	BUG_TEST_pckg	package	ABC1	a, sds	91 Kimberly White	06/29/2022	1 of 1 unredeemed	30 minutes	No	One to One	1	
7												

Project Thrive Still Going Strong!

The image shows the logo for "Project THRIVE". The word "Project" is in a large, white, serif font, and "THRIVE" is in a smaller, white, sans-serif font below it. To the right of the text is a stylized white graphic of a person climbing a set of stairs. The person is represented by a circle with a checkmark inside, and the stairs are a series of steps leading upwards. The entire logo is set against a dark green background.

A few months ago, the Daxko Team kicked off a webinar series called **Project Thrive**. During our *Project Thrive “Ask the Expert”* sessions, our team of experts have been holding office hours to cover the basics of Daxko solutions AND give you time to ask questions. Check out upcoming Project Thrive sessions — as well as the recordings for 30+ past sessions — [here](#).