Daxko Operations: Membership Add-ons Online, Online Payment Page Updates and a lot more!

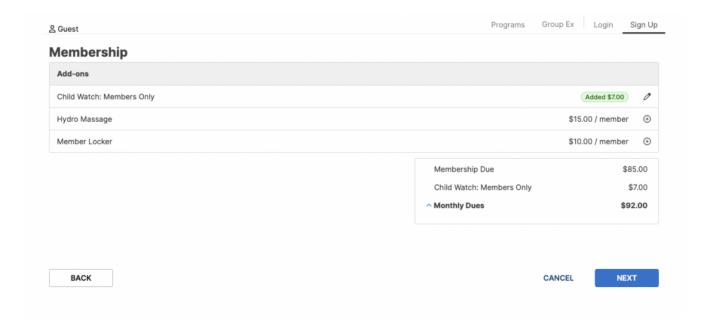
This Daxko Operations includes several exciting new enhancements that your members and staff will be sure to appreciate!

First, we're leaning into membership flexibility with a new way for your association to offer membership add-ons during the online join process for potential members, letting joining members build a membership that fits them. Next, we've redesigned and simplified the online My Balance and Payments pages members use via their online account. Then we're making the offender screening process through Trusted Screening a little easier with the addition of sortable columns for member status. Finally, this release also includes a few page design updates and handful of bug fixes & maintenance items.

Be sure to review the release blog below for the full details on all these enhancements, which will be available in Live sites on **Wednesday**, **September 27**.

Offer Membership Add-ons Online

Organizations continue to provide more flexibility in their membership offerings in order to reach more people, so we're excited to offer membership add-ons in the online membership join experience. Allow joining members to browse add-on options and build the membership that makes the most sense for them.



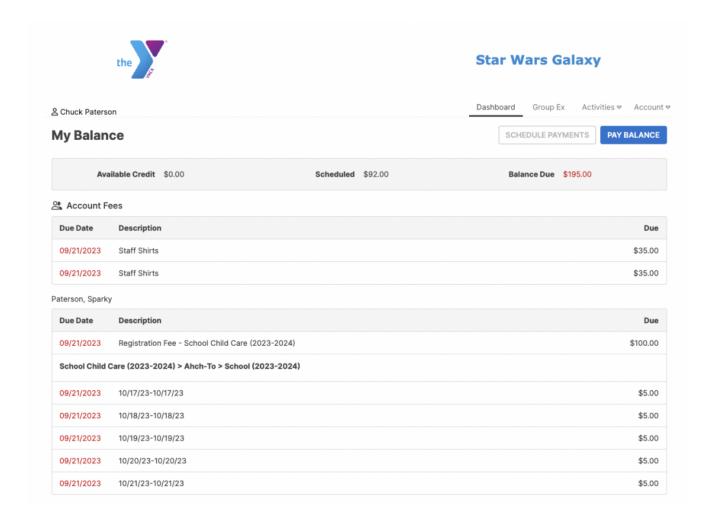
Review the full user guide **HERE** to learn how you can configure add-ons to be offered online, what the online join experience looks like when add-ons are offered, as well as how **recurring donations** can be configured during the join process as another type of add-on.

Want to learn more about new membership add-ons? Check out these user guides:

- <u>Membership Add-ons Introductory Guide</u> <— Start here if your organization hasn't enabled add-ons in your Live site
- Membership Add-ons Enhancements

Updated Online Payment Pages for Members

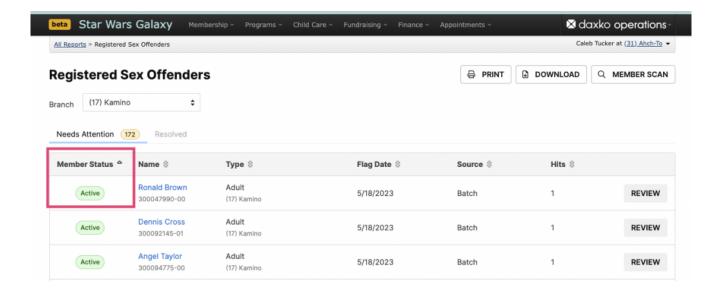
As user preferences shift towards online account management, especially on mobile devices, we recognize the critical importance of simplicity, accessibility, and security with online payments. That's why we've made enhancements to the online payment experience within the Daxko Operations member portal. Now, members will have a simpler time managing their balance and scheduling payments — whether on their desktop or on a mobile device.



Read the full user guide **HERE**.

Trusted Screening: Filter by Member Status

The security of your facilities is crucial, and your teams work diligently to create a safe and welcoming environment for the communities you serve. Daxko is committed to providing solutions to help you do that, and with this release we've enhanced the **Trusted Screening** RSO Report to include a column for **Member Status** along with a way to sort the records so that staff can prioritize potential matches for review.



Missed our last Trusted Screening update for dates of birth? Check that out <u>here</u>. And if you would like to learn more about <u>Trusted Screening service</u> for your organization, contact <u>sales@daxko.com</u>.

Page Design Updates

This release also includes updates to a few other pages in Daxko Operations in our effort to improve overall usability:

- Journal Account Edit Details
- Member Alerts



Fixed Issues [

Finally, this release also includes the following bug fixes and maintenance updates:

- Handful minor design tweaks
- Fix for in-house program registrations that required searching for a member after one was already selected
- Fix for personal trainers not being able to see all registrants on Instructor Redemption tool
- Fix for new fundraising designations not saving
- Fix for area reservations data source in Custom Reports
- Fix for occasional error when viewing details for membership fees
- Performance updates for childcare signature report

Questions or feedback? Contact support@daxko.com.