

# Daxko Operations: New Online Account Experience for Members Available in Training Sites

The Daxko Operations Training Site will include an improved online member account on Tuesday, June 20! Listening to user feedback, we've redesigned this page to make the most important actions easier to find, and we're excited for you to check it out. We plan to roll out this new experience to your members on **Wednesday, July 12**, and we want all of you to have time to review the new experience.

In addition, this release also includes a few other enhancements and fixes detailed below.


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## **New Online Account Experience for Members — *Training Site Release***

One of the first experiences members have with your organization is the online member account, and we want that experience to be an excellent one! Plus, over the past year, we have released new online experiences like the [\*\*GroupEx PRO integration\*\*](#) and [\*\*Online Area Rentals\*\*](#). In support of an all-around better experience, we are preparing to release a new My Account to your members later this summer. Prior to the release to members, we want to give users like you a sneak peek...

Hey there, Martha!

ADD AUTHORIZED PICKUP PAY MY BALANCE MAKE A DONATION



**Martha Stevenson** EDIT PROFILE

Active Adult (F)  
Downtown YMCA  
1118 Road Birmingham, AL 35205 US  
(123) 456-7890  
address@email.com

**Visits** VIEW ALL

15/07/23 Last Check-in	3 This month	3 Last Month
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**Branch Capacity** VIEW ALL

0%

0/7 members currently checked in

Activities For Me

**Registrations** VIEW ALL NEW

Swim Team Auburn Valley	Program 10/21/2022 - 10/28/2022
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**Visits** VIEW ALL NEW



Exercise Room Auburn Valley	Visit 11/12/2022 - 10:00AM
Personal Fitness Auburn Valley	Package 10/21/2022 - 10/28/2022

**Services** VIEW ALL NEW

There are no upcoming Services for this member.

**Membership** AUTHORIZED PICKUPS

Base Membership + 2 Add-on(s) Manage

	Martha Stevenson Active Adult (F) 731120804	54 years
	Jason Stevenson Active Adult (M) 731120804	57 years

ADD MEMBERS

**Billing** DONATIONS HISTORY

\$65.00 monthly on the 1st

Credit <b>\$5.00</b>	Unscheduled <b>\$0.00</b>	Balance Due <b>\$65.00</b>
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VISA ending in 1111 expires 12/2025 Default

AMEX ending in 1111 Delete expired 12/2021

ADD BILLING METHOD

**Records** AGREEMENTS DOCUMENTS

Waiver of Liability Martha Stevenson	Agreement 05/22/2022
2022 Tax Statement Martha Stevenson	Document 05/22/2022

ADD DOCUMENT

The new online member account includes the following:

- A **new dashboard** for members
- Updated and streamlined **navigation**
- **Mobile-friendly** design

Check out this week's [User Guide](#) to learn more about this update — including how to test it in your Training Site. We plan to make this available to members in the Live site on **Wednesday, July 12**.

## Other Enhancements and Fixes

- Multi-select option for age range in camp sub-rosters
- Additional design updates:
  - inactive member names displayed in more readable text
  - updated a few buttons that had been misaligned

If you have any questions or comments for our team, please contact

[support@daxko.com](mailto:support@daxko.com).