

Authorized Pickups are now Centralized!

Having confidence and security that you are releasing children to the appropriate adult is vital for your organization. It offers your members comfort and keeps your staff safe. We are excited to bring a wonderful solution to all associations – a new centralized hub for authorized pickups!

How will Authorized Pickups work?

We have added a new page that may be accessed from a variety of places that will reflect in real-time the authorized pickups for any child in Daxko Operations. Staff may access authorized pickups through membership information, members may access authorized pickups in their online account, and authorized pickups will show during online and in house registrations. This will ensure that authorized pickups, once entered the first time, may be maintained and updated over time. This will eliminate the need for most associations to collect answers to questions repeatedly for registrations.

We will also offer associations the option of adding in authorized pickup selection as a step in the check in/check out process in the [Daxko Attendance Tracker](#). We are soon adding authorized pickups to several existing reports and are excited for your feedback to know where we can make the most impact next!

This new feature will be accessed through a new permission. We want each association to have the opportunity to determine the best timing for rolling out this new option! For full documentation, access the [User Guide](#).

Why was this solution so important to solve?

Like any team working toward an achievement, it is important to set a goal. Team Daxko rallied around solving a story we hear often from our associations: A member has recently experienced an unfortunate domestic situation and a child's authorized pickup is no longer safe for him or her. That alone must be devastating for the member. The last thing the member needs to be concerned with is calling each and every camp counselor, child care director, swim instructor, and sports coach to tell the same personal story repeatedly in order to remove the authorized

pickup.

By using our new authorized pickups solution, that member has the opportunity to make the change themselves or discuss it privately with one staff person. That is the level of care you want your members to feel, and we wanted to help provide the tools to make it a reality.

Need to know more? Email support@daxko.com.