Area Rentals, Program Info at Check-in, Cart Reminders + more!

You know we wouldn't let 2021 wrap up without one last *big* release…

This Daxko Operations release includes several enhancements, so please be sure to read each section below and the accompanying user guides.

- Daxko Scheduling: Area Rentals In-house Experience – ***in Training Sites for Daxko Scheduling associations***
- Program Info at Check-in – *enabled in Live sites*
- Cart Reminders – *enabled in Live sites*
- Login screen change – ***affects all Daxko Operations users***

These enhancements will be available for associations on **Thursday, December 2**. Our team is thrilled to provide these valuable new features as your team looks ahead to 2022!

Daxko Scheduling: Area Rentals in Training Sites

Facility rentals are a significant revenue source for associations, as well as an appealing benefit for members and organizations. With this release, Area Rentals features for the in-house staff experience are available on the Training site for associations using Daxko Scheduling.

Users can create Area Rentals for members and organizations, take fees and deposits for rentals, as well as view rentals on calendars in the appointments module.

If you're interested in learning more about Daxko Scheduling, contact sales@daxko.com.

Read the Area Rentals (Training site) user guide here.

Check-in Experience for Program Registrants

We know associations are always looking for ways to improve the welcome and check-in experience for people who visit facilities. With this release, we have added new details about a member's upcoming program registrations to the check in screens, giving staff more information about a member's visit.

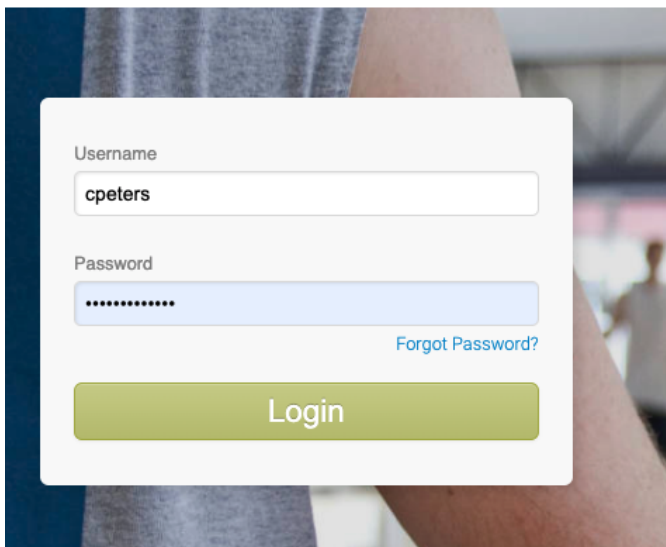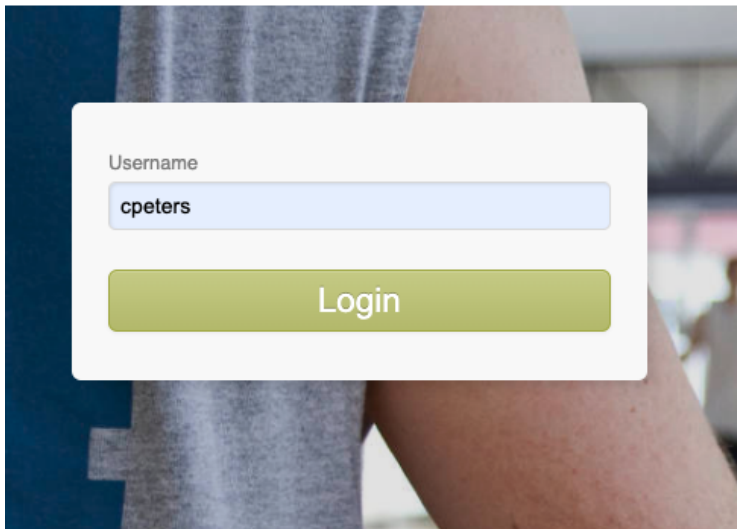Read the user guide about program information at check-in here.

Cart Reminders

This release also includes the new **automated Cart Reminder emails** for abandoned online program registrations. We have had 7 early adopter associations using Cart Reminders for just over a month, and in that time they have each seen on average about **$1000 of revenue** come in from abandoned program registration carts that were resumed and completed.

Read the full Cart Reminder user guide here.

Login Screen Change Affecting All Users

With this release, all Daxko Operations users will see a different login screen. Instead of username and password showing initially on the same screen, users will first input just their username and select "Login". Then, they'll be prompted for their password and can log in as they usually do. This is a login experience very commonly used by other software providers, and it's a component of a new user authentication project our team has been working on. With this release, here's what users will see:

Why this change? Our team has been exploring multi-factor authentication (MFA) with Daxko Operations. MFA will allow associations to connect a staff directory (such as Microsoft Active Directory) and use multi-factor authentication to grant access to Daxko Operations. To accommodate the MFA login experience, we need a method to validate usernames that have been configured for MFA. While we're still working with early adopter associations in preparation to launch this functionality, this change to the login screen was a necessary first step.

Interested in multi-factor authentication (MFA) for Daxko Operations? We

are actively exploring how MFA can aid associations, and we'd love to talk more. If you're interested, please [contact our product team](#).

Coming soon…

Gender Identity in Live Sites

We hope your team has had time to explore new [Gender Identity features in your Training site](#). We are on track to enable these features in the Live site for associations with next week's release on **December 7**.

Exciting Updates to Daxko Dashboard

We will be relaunching a new and improved version of Daxko Dashboards before the end of the year. The new dashboards are designed to provide the same meaningful data, but with better visuals and more interactive filters. To help ensure a smooth transition, starting in mid-December both sets of Dashboards will be available for use. Stay tuned to this release blog for more details.

Questions, concerns, or feedback? Please email support@daxko.com.